



## User Feedback Form

Please return this feedback to us within 30 days and we shall send you a pocket size Victorinox Swiss Army Knife as a token of thanks.

1 The programmer model purchased is:

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> SuperPro-5000  | <input type="checkbox"/> SuperPro-5000E   | <input type="checkbox"/> SuperPro-501S     |
| <input type="checkbox"/> SuperPro-500P  | <input type="checkbox"/> SuperPro-5004-GP | <input type="checkbox"/> SuperPro-5004E-GP |
| <input type="checkbox"/> PILOT-MVP      | <input type="checkbox"/> PILOT-U84+       | <input type="checkbox"/> PILOT-U128        |
| <input type="checkbox"/> PILOT-MVP-932D | <input type="checkbox"/> PILOT-MVP-932C   | <input type="checkbox"/> Other _____       |

2 Please rate:

- |                              |   |                             |   |  |
|------------------------------|---|-----------------------------|---|--|
| Our switchboard              | <input type="checkbox"/> Dumb and slow    | <input type="checkbox"/> OK | <input type="checkbox"/> Better than most | <input type="checkbox"/> Like it !     |
| Our sales support            | <input type="checkbox"/> Don't care       | <input type="checkbox"/> OK | <input type="checkbox"/> Good             | <input type="checkbox"/> Knowledgeable |
| Our tech support             | <input type="checkbox"/> Ignorant         | <input type="checkbox"/> OK | <input type="checkbox"/> Good             | <input type="checkbox"/> Responsive    |
| It is easy to get hold of us | <input type="checkbox"/> No, it is a pain | <input type="checkbox"/> OK | <input type="checkbox"/> Yes, fast !      | <input type="checkbox"/> No experience |

3 You purchased from Advin because (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> We are well-established             | <input type="checkbox"/> We have enough info on our web  |
| <input type="checkbox"/> You perceive our H/W to be reliable | <input type="checkbox"/> You perceive our S/W to be good |
| <input type="checkbox"/> You have used our products before   | <input type="checkbox"/> We have good prices             |
| <input type="checkbox"/> Someone's recommendation            | <input type="checkbox"/> Other: _____                    |

4 Before deciding on Advin, you have looked at these vendors:

- \_\_\_\_\_
- No, you went straight to Advin

5 What do you like most about the product ?

\_\_\_\_\_

6 How can we improve on our product or service ?

\_\_\_\_\_

Today's date: \_\_\_\_\_ Company name: \_\_\_\_\_

Address to which our token of thanks can be sent: Your name: \_\_\_\_\_

\_\_\_\_\_

You would recommend this product to  A friend  An enemy, if there is one

Please fax this to **408-541-9006**, or scan and email to **Sales@Advin.com**, or mail to QC, Advin Systems Inc, 556 E Weddell Dr, #8, Sunnyvale, CA 94089.

Thank you,  
Quality Control, Advin Systems Inc.